

# **Satcom Global AuraNow**

## Flexible maritime VSAT on-demand



AuraNow is a scalable high-performance communications solution designed to meet the evolving needs of the maritime communications market, today and every day. The first VSAT solution of its kind, AuraNow provides unprecedented flexibility, empowering vessel managers and owners to upgrade or downgrade their service on-demand and without penalty, reflecting real connectivity needs as they emerge. Users can avoid overspend and overcommitment, and benefit from vessel communications truly optimised for the waves of life onboard.



## Features and Benefits

#### . True Bandwidth On-Demand

Make unlimited real-time changes to your communications, increasing or decreasing your bandwidth package, or suspending service, as your needs dictate.

#### . Scalable Options for Optimum Bandwidth

Huge range of MIR and CIR based Ku-band packages to suit all potential connectivity requirements from 64Kbps-20Mbps.

#### . L-band and 4/5G Back-up Options

A range of back-up options are available to support the primary VSAT service, including the Iridium Certus high-speed L-band service.

## . Contract Flexibility without Penalty

No minimum contract term for Ku-band airtime, and no charges for downgrading or suspending your airtime package, regardless of when and how often you make changes.

#### **Cost Optimisation**

Only pay for the bandwidth you require at the time, with no longterm commitment to fixed plans that are unsuitable for your changing needs.

### . High Performance, Futureproof Network and Platform

Operating on the industry leading iDirect Velocity platform, the low contention and organically growing Aura network delivers seamless, high performance connectivity with a 99.5% SLA.

## Enabling more Applications Onboard

Flexible access to bandwidth better supports operational, safety and crew requirements, with access to a wider range of advanced applications onboard.

## Expert Engineering Services

Satcom Global operates a global engineering service to support AuraNow hardware installations and associated maintenance, to keep systems and service running at their optimum.

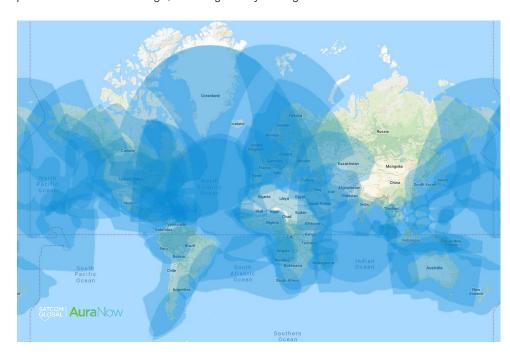
#### Proactive Customer Support

AuraNow is supported with proactive monitoring and hands-on assistance from our 24/7 technical support team and NOC.

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#### **AURA COVERAGE**

The Aura network boasts over 67 beams, including the latest High Throughput Satellite (HTS) coverage, providing the best possible Ku-band coverage, covering all key sailing routes.



The map shown depicts Satcom Global's expectations of coverage but does not represent a guarantee of service. The availability of service at the edge of coverage areas fluctuates depending on various conditions.

#### **DEDICATED MANAGEMENT PORTAL**

AuraNow is supported by our one stop portal for communications management.

This dedicated portal enables:

- Bandwidth on demand ability to make direct package changes.
- Live vessel location tracking with Ku-band coverage overlay.
- Data usage reporting with detailed metrics.
- Live network performance statistics.
- . Invoice and package change history.



#### HARDWARE

AuraNow is compatible with a range of Ku-band hardware systems, back-up and rack solutions, with options available for purchase and rental\*.

Satcom Global recommends the innovative range of Intellian NX Ku-band VSAT systems for best performance and compatibility with AuraNow, and we can provide advice on the most appropriate models to support your bandwidth requirements and coverage.

For a high-performance back-up solution, we recommend the Intellian C700 Iridium Certus terminal.

Recommended rack or 'below deck' solutions will contain an iDirect modem and Satcom Global's proprietary IPSignature 4 smartbox for network management, monitoring, and support.



\*Please note that hardware rental is subject to a contract term and not available for suspension.